

## **Recent Policy Updates**

### **Social Media Policy**

North Metro Soccer is an organization serving youth. We understand that social media is a common means of communication and ask that families and players alike use discretion when posting about teams or players. That being said, out of respect to our players, it is our policy that parents and players for North Metro Soccer Association are not to use a player's last name or post the personal information of another club member on social media. We ask that you refrain from making negative or hurtful comments about teammates and fellow players. A good rule of thumb to follow is that if you would not like such information about you or your child posted it shouldn't be posted. Playing for North Metro Soccer is a privilege - not a right. We therefore reserve the right to address such behavior and impose disciplinary actions that may range from a warning or suspension up to and including removal from our program. Please remember that anything you post is considered public information and even if you remove the post it is likely to still be available on the internet.

### **Grievance Policy**

North Metro Soccer Association understands that somebody may be upset over a decision or action made by a member of our soccer community. If you have a grievance that you feel needs to be brought to the attention of the Board Of Directors please complete the Grievance Form posted in the forms section of our website. All grievance forms should be addressed to the President of North Metro Soccer ( [president@northmetrosoccer.org](mailto:president@northmetrosoccer.org) and [riskmgmt@northmetrosoccer.org](mailto:riskmgmt@northmetrosoccer.org) ). The President will forward the grievance on to the Competitive Committee or the Recreation Committee as appropriate. Once the grievance has been received you will be notified that we have received the grievance and you will be provided a timeline and description of how the grievance process will be addressed.

Should there be a conflict of interest within the appropriate committee the grievance will be addressed by the Executive Committee. If the grievance is with the President the grievance shall be handled by the Board of Directors with the Vice President presiding over the process.

### **Transfers**

North Metro will not approve transfer requests from players looking to leave the top team at each age group (both boys and girls) unless the player will be playing at an older age level, on a team at a higher ability level or is moving out of the area reasonably served North Metro. The Competitive Committee shall retain the right to recommend approval of a release should there be extenuating circumstances. This policy shall remain in effect until April 1, 2016 or until a new permanent policy is approved by the board of directors.